

Your Quote Preparation Guide



Our sales team is well prepared with a list of key questions they ask during every quote experience. Review these checklists so that you know what to expect and you are prepared for your quote interaction.

Top Questions Our Sales Team Will Ask:

- What are your high value items and schedule?** What is the most important thing to you during this move?
- Dates & Flexibility:** How much flexibility do you have with your move day, storage and delivery dates?
- Packing Preferences:** What are you packing yourself, and what would you like us to pack? (We offer professional packing as an extra service. Ask us about the cost.)
- “Not Going” List:** Which items are definitely NOT moving? A written list and images are extremely helpful for accuracy.
- Specialty and Bulky Items:** Do you have oversized or specialty items that require special handling or disassembly and reassembly at destination, such as pianos, safes, exercise equipment, pool tables, kayaks, Green Eggs, or saunas?
- High-Value and Fragile Items:** Do you have items that require custom crating, such as marble or glass tabletops, granite or ceramic pieces, oil paintings, grandfather clocks, statues, or oversized mirrors?
- Third-Party Services:** Will you need additional services coordinated for your move, such as hoisting, TV or wall-mounted equipment removal (we do not unmount due to structural liability), or hot tub/whirlpool disconnection?
- Home Access:** What are the access conditions at origin and destination, such as driveways or alleyways, stairs or floors, elevator access, long carries, shuttle needs, or certificate of insurance requirements?

Important Reminders:

- **Restricted Items:** We can transport unloaded/empty firearms, but we are not permitted to touch or move ammunition.
- **Specialty Beds:** Sleep Number™, hospital, and waterbeds require special handling
- **Crating:** Items that cannot fit in a standard mirror carton will likely need a custom crate or a signed waiver.
- **Valuation:** Consider your valuation (moving protection) needs before the quote to discuss options.

Let's create the right solution for your move — contact us today.

 **800.745.6683**