

Your Virtual Quote Preparation Guide



A virtual quote lets our team assess your move remotely via video. A little preparation goes a long way toward getting the most accurate quote from the comfort of your home.

Technology Prep:

- Check Your Wi-Fi Connection** Ensure a strong, stable internet connection. If signal is weak in certain rooms, plan to move closer to your router when filming there.
- Charge Your Device** Use a fully charged smartphone or tablet with a good camera for the clearest video quality.
- Close Unnecessary Apps** Close background apps to free up bandwidth. Have your quote link or app ready before

Quote Best Practices:

- Expect to Set Aside 20–40 Minutes** Plan for uninterrupted time for a complete tour. (Budget up to 1–2 hours for large homes or complex inventories.)
- Move Slowly and Steadily** Pan your camera slowly through each room. Quick movements may cause blurry footage and cause the rep to miss items.
- Provide Close-Ups of Key Items** Give the camera a close look at large furniture, specialty items, and fragile pieces. Our team may screenshot these for logistics planning through the home.

Home Staging:

- Open All Storage Areas** Before the call, open all closets, cabinets, and pantries. Don't forget attics, basements, and outdoor sheds.
- Improve Lighting** Turn on lights in dark areas like basements, attics, and garages so the representative can see clearly.
- Secure Pets** Place pets in a separate room so you can move freely through the home.

Exterior & Access

- Show the Exterior** Take the representative outside to show stairs, driveway or parking area, and any obstacles for a moving truck (narrow streets, low branches, gated entries).
- Discuss Drop Off Access** Share what you know about the new home: stairs, elevators, long hallways, loading dock access, or shuttle needs. Mention if a certificate of insurance is needed at either location.

Let's create the right solution for your move — contact us today.

 **800.745.6683**